

SynchronEyes™ Teacher-Station Software Closes Unexpectedly When Students Disconnect and Teacher Presses F5



Applies to: SynchronEyes™ teacher-station software 7.0

Issue

The teacher's computer stops responding or SynchronEyes teacher-station software closes unexpectedly after students disconnect and you press F5 to refresh the **Thumbnails** view.

Solution

Instead of pressing F5 to refresh the **Thumbnails** view, select **Connect > Disconnect Students** on the main menu.

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