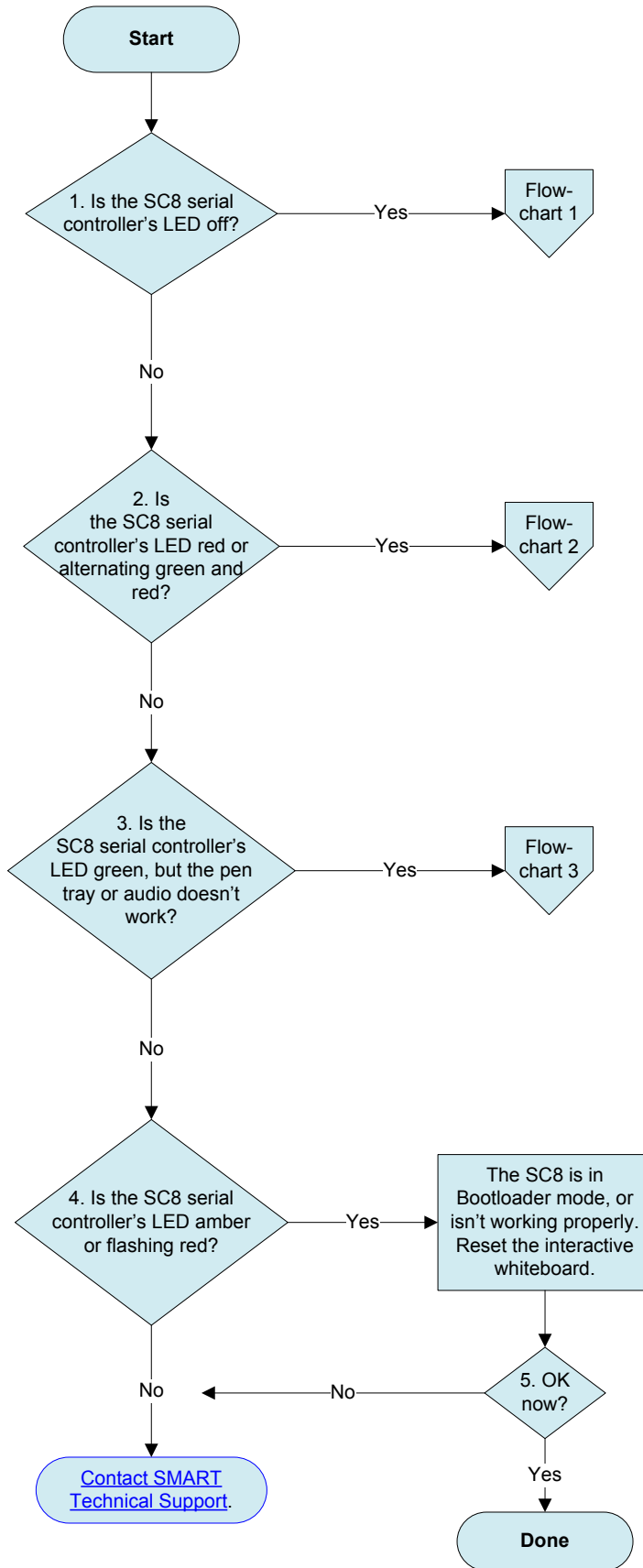


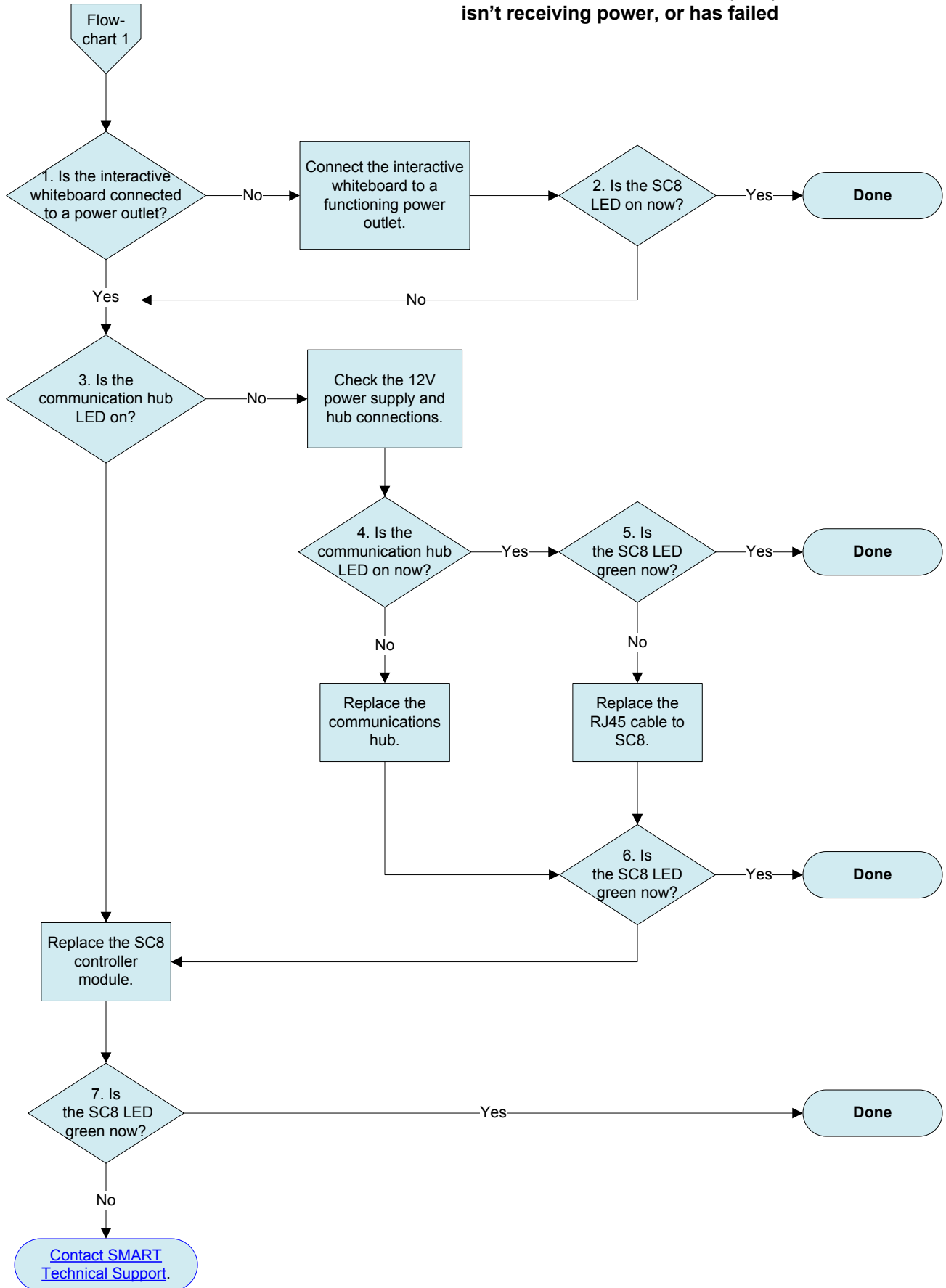
**Fast Track Troubleshooting:
In-Wall Rear Projection SMART Board™ Interactive Whiteboard – General Troubleshooting**



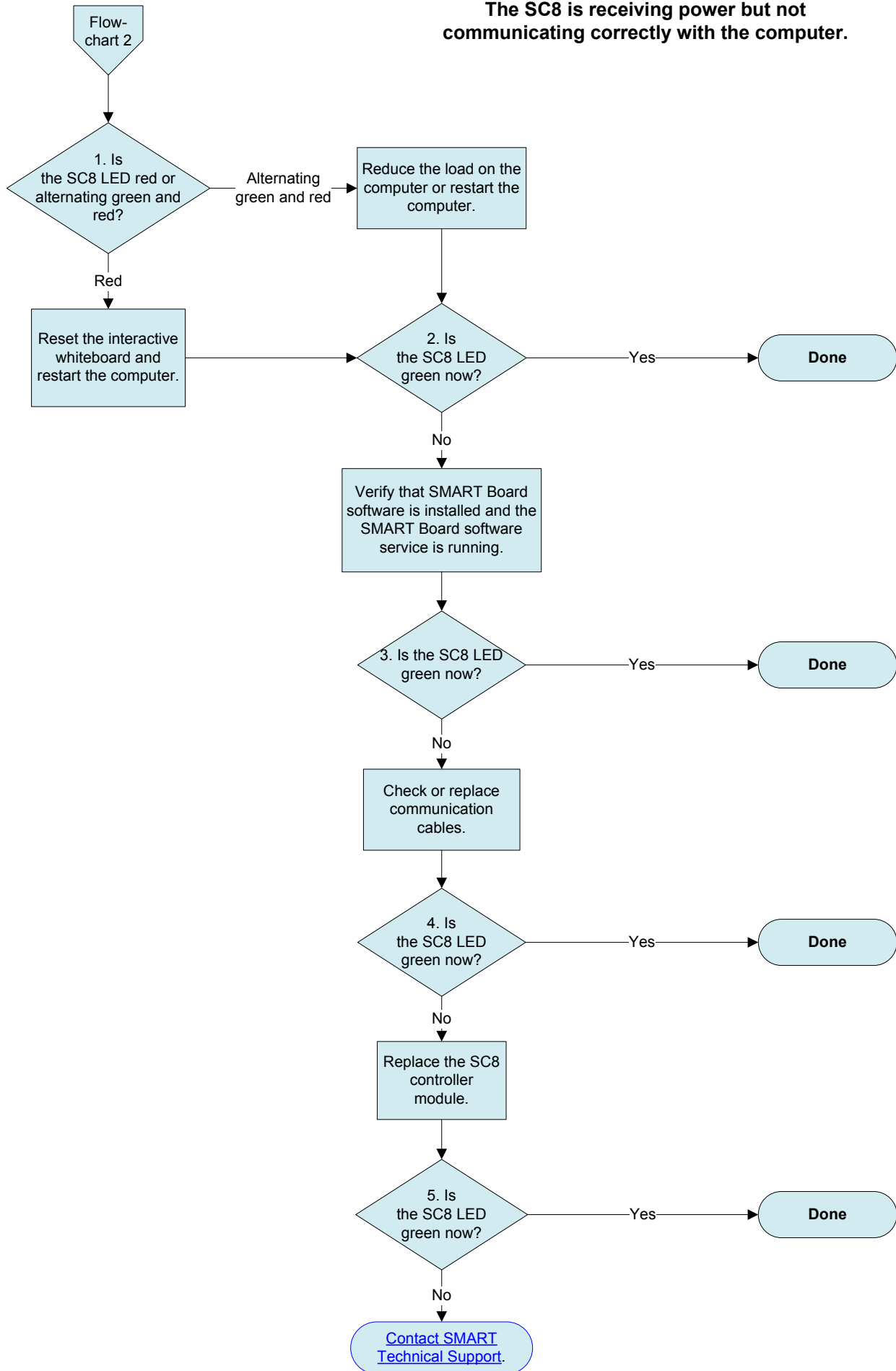
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The serial controller module (SC8) isn't receiving power, or has failed



The SC8 is receiving power but not communicating correctly with the computer.



**A steady green LED indicates normal operation of the SC8.
You have problems with the pen tray or audio system.**

