

How to Download and Install Notebook™ Software 10 for Windows® Operating Systems from the smarttech Website



Applies to: Notebook™ software 10 for Windows® operating systems

Overview

To install the complete version of Notebook software 10, you must complete the following steps:

1. Obtain a product key.
2. Uninstall older versions of SMART Board™ software and Notebook software.
3. Download and install Notebook software 10.
4. Activate Notebook software 10.

This document includes additional information on downloading and installing Notebook software.

IMPORTANT If you want to install Notebook software 10 on the same computer as Senteo software, upgrade to [Senteo software 1.0 SP4](#).



NOTE: If you want to download and install Notebook software 10 for a 30-day trial, see [document 124762](#).

Details

To obtain a product key

1. Browse to <http://smarttech.com/NB10ProductKey/> in your computer's web browser.
2. Type your SMART hardware product's serial number and complete the customer information form. SMART will e-mail you a product key.
3. Continue the following procedures while you wait for the e-mail.

NOTES

- You don't need to complete the previous steps for all of your SMART hardware products. You can activate every copy of Notebook software in your school using the same product key.
- For more information on locating your product's serial number, see the links on the final page of this document.

To uninstall older versions of the software

1. Uninstall all versions of SMART Board software, Notebook software, SMART Board drivers and Notebook software drivers from your computer. If you do not know how to uninstall software, ask your system administrator.

NOTE: Don't uninstall the Gallery if you want to keep your previous Gallery content.

2. Restart your computer.

To download and install Notebook software 10

1. Browse to the [Notebook software 10 downloads page](#) in your computer's web browser. Read the details of the **SMART Notebook software 10 full download (software and drivers) - free 30 day trial**, and then click **Download**. Follow the on-screen instructions to save **sp05nbsbsetup.exe** to your computer.
2. Browse to the folder on your computer where you saved **sp05nbsbsetup.exe**. Double-click **sp05nbsbsetup.exe** and follow the on-screen instructions. During the installation, type the product key you received in the e-mail from SMART.

To activate Notebook software 10

If you did not type the product key during the installation, you can activate Notebook software after the installation.

1. Press the **SMART Board** icon in the notification area, and then select **Welcome to Notebook**.
2. Press the **Help/Support** tab.
3. Press **Activate Software**.

NOTE: The *SMART Software Activation* dialog box appears.

4. Follow the on-screen instructions.

To install Notebook software 10 on the other computers in your school

Complete the following steps for each computer in your school on which you want to install Notebook software 10.

1. Copy **sp05nbsbsetup.exe** from the computer you were using in the previous procedure to the computer on which you want to install the software.
2. Double-click **sp05nbsbsetup.exe** and follow the on-screen instructions. During the installation, type the product key you received in the e-mail from SMART.

NOTE: If you did not type the product key during the installation, activate Notebook software after the installation using the above instructions.

Background

To locate the serial number of SMART hardware products:

- See [document 84327](#) if you have a *Front Projection* SMART Board interactive whiteboard.
- See [document 84318](#) if you have a *Rear Projection* SMART Board interactive whiteboard.
- See [document 84317](#) if you have an *In-Wall Rear Projection* SMART Board interactive whiteboard.
- See [document 84319](#) if you have a SMART Board *for Flat-Panel Displays* interactive whiteboard.
- See [document 84325](#) if you have an AirLiner™ wireless slate.
- See [document 84323](#) if you have a Sympodium™ interactive pen display.

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