

Knowledge Base

Downloading and Installing SMART Notebook Software 10 for Windows® Operating Systems from the SMART Website

SMART Software	SMART Notebook software 10
Operating Systems	Windows® operating systems

Overview

To fully install SMART Notebook software 10, you must complete the following stages:

1. Obtain a product key.
2. Remove earlier versions of SMART Board™ software, SMART Notebook software and SMART Board drivers.
3. Download and install SMART Notebook software 10.
4. Activate SMART Notebook software 10.

 **IMPORTANT**

To install SMART Notebook software 10 on the same computer as SMART Response software (previously Senteo™ software), go to www2.smarttech.com/st/en-US/Support/Downloads/SMARTResponse/ResponseWin.htm and upgrade to the latest version of SMART Response. To install an earlier version of Senteo software (version 1 service pack 3 or earlier) on the same computer, install it before you install SMART Notebook software 10.

 **NOTE**

To download and install SMART Notebook software 10 for a 30-day trial, go to www2.smarttech.com/kbdoc/124762.

Details

To obtain a product key

1. Browse to <http://smarttech.com/NB10ProductKey/> in your computer's Web browser.
2. Type your SMART hardware product's serial number, choose your organization type, and then press **Continue**.
3. Complete the customer information form. SMART will e-mail you a product key.
4. Continue the following procedures while you wait for the e-mail.

 **NOTES**

- You don't need to complete the previous steps for all of your SMART hardware products. You can activate every copy of SMART Notebook software in your organization using the same product key.
- For information on locating your product's serial number, see the links on the final page of this document.

To remove earlier versions of the SMART software

1. Remove all versions of SMART Board software, SMART Notebook software and SMART Board drivers from your computer. If you don't know how to remove software, ask your system administrator.

 **IMPORTANT**

- Don't remove the Gallery if you want to keep your existing Gallery content.
2. Restart your computer.

**To download and install
SMART Notebook
software 10**

1. Browse to www2.smarttech.com/st/en-US/Support/Downloads/SBS/NBSv10WinEval.htm in your computer's Web browser.
2. Read the details of the **SMART Notebook software 10 full download**, and then click **Download**.



NOTE

SMART Notebook software 10 includes SMART Notebook software and SMART Board drivers.

3. Follow the on-screen instructions to save the downloaded .dmg file to your computer.
4. Browse to the location on your computer where you saved the downloaded file.
5. Double-click the downloaded file, and then follow the on-screen instructions.
6. During the installation, type the product key you received in the e-mail from SMART.



NOTE

If you didn't type the product key during the installation, activate SMART Notebook software after you install it.

**To activate
SMART Notebook
software 10**

1. Press the **SMART Board** icon in the notification area, and then select **Welcome to Notebook**.
2. Press the **Help/Support** tab.
3. Press **Activate Software**.
The *SMART Software Activation* dialog box appears.
4. Follow the on-screen instructions.

**To install
SMART Notebook 10
on the other computers
in your school**

Complete the following steps for each computer in your school that you want to install SMART Notebook software 10 on.

1. Copy the downloaded file from the computer you were using in the previous procedure to the computer that you want to install the software on.
2. Double-click the downloaded file and follow the on-screen instructions. During the installation, type the product key you received in the e-mail from SMART.



NOTE

If you didn't type the product key during the installation, activate SMART Notebook software after you install it.

Background

To locate the serial number of SMART hardware products:

- Go to www2.smarttech.com/kbdoc/84327 if you have a *Front Projection* SMART Board interactive whiteboard.
- Go to www2.smarttech.com/kbdoc/84318 if you have a *Rear Projection* SMART Board interactive whiteboard.
- Go to www2.smarttech.com/kbdoc/84317 if you have an *In-Wall Rear Projection* SMART Board interactive whiteboard.
- Go to www2.smarttech.com/kbdoc/84319 if you have a SMART Board or *Flat-Panel Displays* interactive whiteboard.
- Go to www2.smarttech.com/kbdoc/84325 if you have an AirLiner™ wireless slate.
- Go to www2.smarttech.com/kbdoc/84323 if you have a Symposium™ interactive pen display.

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