

# How to Download and Install SMART Notebook Software Version 10 for Mac Computers from the SMART Website



**Applies to:** SMART Notebook 10 for Mac computers

## Overview

To successfully install the complete version of SMART Notebook 10, you must complete the following steps:

1. Obtain a product key.
2. Uninstall earlier versions of SMART Board™ software and SMART Notebook software.
3. Download and install SMART Notebook 10.
4. Activate SMART Notebook 10.

This document includes additional information on downloading and installing SMART Notebook software.

**IMPORTANT** If you want to install SMART Notebook 10 on the same computer as Senteo software, upgrade to [Senteo software 1.0 SP4](#). If you want to install an earlier version of Senteo software (service pack 3 or earlier) on the same computer, install it before you install SMART Notebook 10.



**NOTE:** If you want to download and install SMART Notebook 10 for a 30-day trial, see [document 124764](#).

## Details

### To obtain a product key

1. Browse to <http://smarttech.com/NB10ProductKey/> in your computer's web browser.
2. Type your SMART hardware product's serial number, choose your organization type, and then press **Continue**. Complete the customer information form. SMART will e-mail you a product key.
3. Continue the following procedures while you wait for the e-mail.

### NOTES

- You don't need to complete the previous steps for all of your SMART hardware products. You can activate every copy of SMART Notebook in your school using the same product key.
- For more information on locating your product's serial number, see the links on the final page of this document.

### To uninstall earlier versions of the software

1. Uninstall all versions of SMART Board software, Notebook software, SMART Board drivers, Notebook software drivers, Gallery Setup and SMART Product Update from your computer. If you do not know how to uninstall software, ask your system administrator.

**NOTE:** Don't uninstall the Gallery if you want to keep your previous Gallery content.

2. Restart your computer.

## To download and install SMART Notebook 10

1. Browse to the [SMART Notebook software 10 downloads page](#) in your computer's web browser. Read the details of the **SMART Notebook software 10 full download (software and drivers)**, and then click **Download**. Follow the on-screen instructions to save **notebook 10 with smart board drivers install.dmg** to your desktop.
2. Double-click **notebook 10 with smart board drivers install.dmg**, and then follow the on-screen instructions. During the installation, type the product key you received in the e-mail from SMART.

## To activate SMART Notebook 10

If you did not type the product key during the installation, you can activate SMART Notebook after the installation.

1. Open the Welcome Center.
2. Press the **Help/Support** tab.
3. Press **Activate Software**.

**NOTE:** The *SMART Software Activation* dialog box appears.

4. Follow the on-screen instructions. During this activation process, type the product key you received in the e-mail from SMART.

## To install SMART Notebook 10 on the other computers in your school

Complete the following steps for each computer in your school on which you want to install SMART Notebook 10.

1. Copy **notebook 10 with smart board drivers install.dmg** from the computer you were using in the previous procedures to the computer on which you want to install the software.
2. Double-click **notebook 10 with smart board drivers install.dmg** and follow the on-screen instructions.
3. If you did not type the product key during the installation, activate SMART Notebook after the installation using the above instructions.

## Background

To locate the serial number of SMART hardware products:

- See [document 84327](#) if you have a *Front Projection* SMART Board interactive whiteboard.
- See [document 84318](#) if you have a *Rear Projection* SMART Board interactive whiteboard.
- See [document 84317](#) if you have an *In-Wall Rear Projection* SMART Board interactive whiteboard.
- See [document 84319](#) if you have a SMART Board *for Flat-Panel Displays* interactive whiteboard.
- See [document 84325](#) if you have an AirLiner™ wireless slate.
- See [document 84323](#) if you have a Sympodium™ interactive pen display.

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