

Knowledge Base

You're Unable to Create a Bridgit™ Conference

SMART Software	Bridgit™ conferencing software 3.4 service pack 1
Operating Systems	Windows® operating systems

Issue

When you connect to a different Bridgit server, you're unable to create a conference.

Cause

When you start Bridgit software, it connects to the last server you used.

You can connect to a different server by clicking the server icon in the bottom left corner of the *SMART Bridgit Conferencing Software* window, and then selecting another server.

If the last server you used doesn't require a creation password, and the next server requires a creation password, you're prompted to enter a creation password. However, the password doesn't allow you to create a conference.

Solution

To create a conference on a different server that requires a creation password, connect to the Bridgit server you want, and then restart Bridgit software.

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