

Knowledge Base

You're Unable to Start SMART Notebook 10 after Installing SMART Notebook Math Beta

SMART Software	SMART Notebook 10, SMART Notebook Math 2009 beta
Operating Systems	Windows® XP and Windows Vista® operating systems

Issue

You're unable to start SMART Notebook software 10 after installing SMART Notebook Math beta.

Cause

SMART Notebook Math removes any version of SMART Notebook already installed on your computer.

Solution

After you're finished evaluating SMART Notebook Math, remove the software, and then reinstall your licensed version of SMART Notebook 10.

To remove SMART Notebook Math beta

1. Click **Start > Control Panel > Add or Remove Programs**.
The *Add or Remove Programs* dialog box appears.
2. Scroll through the list of programs and select the *SMART Notebook Math Edition* entry.
3. Click **Remove**.
The *Add or Remove Programs* dialog box appears.
4. Click **Yes**.

**To download and install
SMART Notebook 10**

1. Browse to the [SMART Notebook downloads](#) page in your computer's Web browser.
2. Click **Download**.
3. Enter the requested information, and then click **Start download**.
4. Save the file to a temporary location on your computer, and then double-click the file.

The installation wizard appears.

5. Follow the on-screen instructions to complete the installation.

 NOTES

- You can leave the product key field blank during the installation process as your software has been previously licensed.
 - Browse to the [SMART Notebook software Windows](#) page if you need to download an earlier version of SMART Notebook software.
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