



SMART Response CE
Installation Guide

Extraordinary made simple™

SMART™

Product Registration

If you register your SMART product, we'll notify you of new features and software upgrades.

Register online at www.smarttech.com/registration.

Keep the following information available in case you need to contact SMART Technical Support.

Product Key: _____

Date of Purchase: _____

Trademark Notice

SMART Board, the SMART logo and smarttech are trademarks or registered trademarks of SMART Technologies ULC in the U.S. and/or other countries. All other third-party product and company names may be trademarks of their respective owners.

Copyright Notice

©2009 SMART Technologies ULC. All rights reserved. No part of this publication may be reproduced, transmitted, transcribed, stored in a retrieval system or translated into any language in any form by any means without the prior written consent of SMART Technologies ULC. Information in this manual is subject to change without notice and does not represent a commitment on the part of SMART.

Patent No. US6320597; US6326954; US6741267; US7151533; US7499033; and CA2252302. Other patents pending.

07/2009

Contents

1	Welcome	1
2	Installing SMART Response CE Software	2
	Starting the Installation	2
	Installing SMART Response CE and Other Teacher Software	4
	Installing SMART Notebook SE	6
	Activating the Software	9
3	Using SMART Response CE Software	11
	Using SMART Response CE and Other Teacher Software	11
	Using SMART Notebook SE	12
A	Customer Support	13
	Online Information and Support	13
	Training	13
	Technical Support	13
	General Inquiries	14
	Registration	14

Chapter 1

Welcome

SMART Response CE is software teachers can use with SMART Notebook to create quizzes, tests, exams and other assessments. Teachers can define classes in SMART Response CE and send assessments to the students in their classes. Students connect to a class and receive, complete and submit assessments using SMART Notebook SE (Student Edition). Alternatively, students can complete and submit assessments using SMART Response clickers if the teacher changes the SMART Response mode.



NOTE

The current version of SMART Response CE supports classrooms in which all students complete and submit assessments with SMART Notebook SE or with clickers, but not with both.

SMART Response CE is bundled with the following SMART software:

- SMART Notebook
- SMART Notebook SE
- SMART Board™ drivers
- Gallery content

Chapter 2

Installing SMART Response CE Software

The SMART Response CE software consists of teacher software (SMART Response CE, SMART Notebook and SMART Board drivers) and student software (SMART Notebook SE).

Starting the Installation

You can start the installation by inserting the SMART Response CE DVD into your computer or by downloading the SMART Response CE and SMART Notebook SE installation wizard executable (.exe) files from the SMART Support website.

Using the DVD

To start the installation from the DVD

1. Insert the DVD into the computer.

The *SMART Response CE Suite* dialog box appears.



NOTE

If the dialog box doesn't appear, browse to and open **[DVD Drive]\CDBrowser.exe** using Windows® Explorer.

2. Click **Install Teacher Components** to install SMART Response CE and the other teacher software (see page 4).

OR

Click **Install Student Components** to install SMART Notebook SE (see page 6).

Using the Installation Wizards

There are two installation wizards for SMART Response CE 2009: one for SMART Response CE and the other teacher software, and the other for SMART Notebook SE. Download these wizards from the SMART Support website.

To download and start the SMART Response CE installation wizard

1. In a Web browser, browse to the following address:
www2.smarttech.com/st/en-US/Support/Downloads/ClassroomSuite/CS09.htm
2. Click **Download** in the Teacher installation section.
3. Enter the requested information, and then click **Start download**.
4. Save the file to a temporary location on the teacher's computer.
5. Double-click the file's icon.

The SMART Response CE installation wizard appears.

To download and start the SMART Notebook SE installation wizard

1. In a Web browser, browse to the following address:
www2.smarttech.com/st/en-US/Support/Downloads/ClassroomSuite/CS09.htm
2. Click **Download** in the Student installation section.
3. Enter the requested information, and then click **Start download**.
4. Save the file to a temporary location on the student's computer.
5. Double-click the file's icon.


The SMART Notebook SE installation wizard appears.

Installing SMART Response CE and Other Teacher Software

After starting the SMART Response CE installation wizard, you can install the following software on the teacher's computer:

- SMART Response CE
- SMART Notebook
- SMART Board drivers
- Gallery collections

To install SMART Response CE and other teacher software

1. Start the SMART Response CE installation wizard (see page 3).
2. Click **Next**.
3. On the *License Agreement* page:
 - a. Review the license agreement.
 **TIP**
If you want a hard copy of the license agreement for your school's records, click **Print**.
 - b. If you accept the terms of the license agreement, select **I accept the terms in the license agreement**.
 - c. Click **Next**.
4. On the *Program Installation Locations* page:
 - a. If you want to install SMART Response CE in a different folder than the default (**C:\Program Files\SMART Technologies\SMART Response**), click the first **Change** button, browse to and select the folder, and then click **OK**.

5 | **CHAPTER 2 – INSTALLING SMART RESPONSE CE SOFTWARE**

- b. If you want to install SMART Notebook in a different folder than the default (**C:\Program Files\SMART Technologies\Notebook Software**), click the second **Change** button, browse to and select the folder, and then click **OK**.
 - c. If you want to install SMART Board drivers in a different folder than the default (**C:\Program Files\SMART Technologies\SMART Board Drivers**), click the third **Change** button, browse to and select the folder, and then click **OK**.
 - d. Click **Next**.
5. On the *Customer Information* page:
- a. Type the teacher's user name in the **User name** box.
 - b. Type the school's name in the **Organization** box.
 - c. Type your product key in the **Product Key** box.

 **NOTES**

- This step is optional. If you don't provide a product key during installation, you can do so afterwards (see page 9).
 - You can find your product key on an insert inside the DVD case. If you downloaded SMART Response CE from the SMART support site, you can purchase a product key from your reseller.
- d. Click **Next**.

6 | CHAPTER 2 – INSTALLING SMART RESPONSE CE SOFTWARE

6. On the *Notebook Software Gallery Collections* page:
 - a. Select the gallery collections you want to include in the installation.

 **NOTE**

If you downloaded the installation wizard (see page 3) and then choose to install Gallery collections, the wizard downloads and installs the collections from the SMART website. Depending on your Internet connection, this process can take several minutes.

- b. Click **Next**.
7. Click **Install**.

The wizard installs SMART Response CE and the other teacher software.

8. Click **Finish**.

The wizard closes.

Installing SMART Notebook SE

After starting the SMART Notebook SE installation wizard, you can install the following components on the students' computers:

- SMART Notebook SE
- Gallery collections

 **NOTE**

SMART Notebook SE includes handwriting recognition in English only. To use handwriting recognition with other languages, install SMART Board drivers (included in the SMART Response CE installation wizard) on students' computers.

To install SMART Notebook SE

1. Start the SMART Notebook SE installation wizard (see page 3).
2. Click **Next**.
3. On the *License Agreement* page:
 - a. Review the license agreement.



TIP

If you want a hard copy of the license agreement for your school's records, click **Print**.

- b. If you accept the terms of the license agreement, click **I accept the terms in the license agreement**.
 - c. Click **Next**.
4. On the *Customer Information* page:
 - a. Type the student's user name in the **User Name** box.
 - b. Type the school's name in the **Organization** box.
 - c. Type your product key in the **Product Key** box.



NOTES

- This step is optional. If you don't provide a product key during installation, you can do so afterwards (see page 9).
 - You can find your product key on an insert inside the DVD case. If you downloaded SMART Notebook SE from the SMART support site, you can purchase a product key from your reseller.
- d. Click **Anyone who uses this computer** to allow all users access to SMART Notebook SE.

OR

Click **Only for me** to allow only the current user access to SMART Notebook SE.

- e. Click **Next**.

8 | **CHAPTER 2 – INSTALLING SMART
RESPONSE CE SOFTWARE**

5. On the *Destination Folder* page:
 - a. If you want to install SMART Notebook SE in a different folder than the default (**C:\Program Files\SMART Technologies\SMART Notebook SE**), click **Change**, browse to and select the folder, and then click **OK**.
 - b. Click **Next**.
6. On the *My Binder Directory* page:
 - a. Click **Application Data** to store binder files in the **Application Data** folder.

OR

Click **My Documents** to store binder files in the **My Documents** folder.

OR

Click **Other** to store binder files in another folder, click **Browse**, browse to and select the folder, and then click **OK**.
 - b. Click **Next**.

9 | CHAPTER 2 – INSTALLING SMART RESPONSE CE SOFTWARE

7. On the *SMART Notebook SE Gallery Collections* page:
 - a. Select the gallery collections you want to include in the installation.

NOTE

If you downloaded the installation wizard (see page 3) and then choose to install Gallery collections, the wizard downloads and installs the collections from the SMART website. Depending on your Internet connection, this process can take several minutes.

- b. Click **Next**.
8. Click **Install**.

The installation wizard installs SMART Notebook SE.
9. Click **Finish**.

The wizard closes.

Activating the Software

During installation, you have the option of entering your product key. If you choose not to enter a product key during installation, you can do so afterwards using the activation wizard.

You can purchase a product key from your reseller.



IMPORTANT

You must enter your product key within 90 days of installing the SMART Response CE package.

To activate the software

1. On the teacher's computer, start SMART Response CE (see page 11).

The *Evaluation Version* dialog box appears.
2. Click **Activate Product**.

10 | CHAPTER 2 – INSTALLING SMART
RESPONSE CE SOFTWARE

3. Type the 22-character product key in the **Product Key** box, and then click **Next**.

The activation wizard validates the product key and activates the SMART Response CE package.

4. Click **Finish**.

Chapter 3


Using SMART Response CE Software

After you install the SMART Response CE package, teachers and students can start the software on their computers. They can then refer to the Help system to learn more about using the components.

Using SMART Response CE and Other Teacher Software

Starting the Teacher Software

To start the teacher software

1. Click the **SMART Response** icon  in the notification area.
2. Select **Click here to start a class** to start Teacher Tools.

OR

Select **Open Notebook Software** to start SMART Notebook.

Viewing Help

For information on using the Teacher components, see the Help.

To view Help

Select **Help > Contents** in the program.

OR

Place your cursor over a dialog box, button or menu option and press F1.



NOTE

The second option isn't available in Teacher Tools.

Using SMART Notebook SE

Starting SMART Notebook SE

To start SMART Notebook SE

Double-click the **SMART Notebook SE** icon on the desktop.

OR

Select **Start > All Programs > SMART Technologies > SMART Notebook SE**.

Viewing the Help

For information on using SMART Notebook SE, see the Help.

To view the SMART Notebook SE Help

Select **Help > Contents**.

OR

Place your cursor over a dialog box, button or menu option and press F1.

Appendix A

Customer Support

Online Information and Support

Visit www.smarttech.com/support to view and download user's guides, how-to and troubleshooting articles, software and more.

Training

Visit www.smarttech.com/trainingcenter for training materials and information about our training services.

Technical Support

If you experience difficulty with your SMART product, please contact your local reseller before contacting SMART Technical Support. Your local reseller can resolve most issues without delay.

NOTE

To locate your local reseller, visit www2.smarttech.com/st/en-US/Where+to+Buy.

All SMART products include online, telephone, fax and e-mail support:

Online	www.smarttech.com/contactsupport
Telephone	+1.403.228.5940 or Toll Free 1.866.518.6791 (U.S./Canada) (Monday to Friday, 5 a.m. – 6 p.m. Mountain Time)
Fax	+1.403.806.1256
E-mail	support@smarttech.com

General Inquiries

Address	SMART Technologies 3636 Research Road NW Calgary, AB T2L 1Y1 CANADA
Switchboard	+1.403.245.0333 or Toll Free 1.888.42.SMART (U.S./Canada)
Fax	+1.403.228.2500
E-mail	info@smarttech.com

Registration

To help us serve you, register online at www.smarttech.com/registration.

SMARTTM

Toll Free 1.866.518.6791 (U.S./Canada)
or +1.403.228.5940
www.smarttech.com

99-00997-20-A0