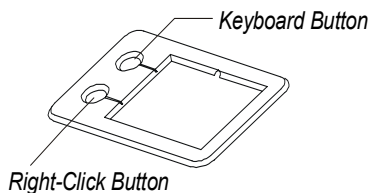


## Right-Click Problem in Version 8.1.3 of SMART Board™ Software

### The Problem

A minor problem has recently been discovered with version 8.1.3 of SMART Board software, which has been shipping on the SMART Board Software CD and available for download from [www.smarttech.com](http://www.smarttech.com) since July 5, 2004.

When version 8.1.3 of SMART Board software is running, the Right-Click button on the pen tray will not work if you're running an odd number of SMART Aware applications.



**Pen Tray Buttons**

For example, if you press the Right-Click button on the pen tray when Microsoft PowerPoint (an Aware application) is running, and then touch the screen, a right-mouse click will not occur. A right-click would similarly fail to occur if three or five or seven Aware applications were running. (For more information on SMART Aware applications, see the next column.)

However, if you're running an *even* number of Aware applications, the Right-Click button on the pen tray will work as expected. For example, if you press the Right-Click button when both Microsoft PowerPoint and Microsoft Word (two Aware applications) are running, the next contact with the screen will produce the expected right-mouse click.

**NOTE:** A running program is defined as one that is either open and active on the desktop or open and minimized in the Windows task bar.

While this problem is not critical, it can be bothersome, particularly if you're accustomed to using the Right-Click button on the pen tray with any regularity. Please note that this problem is only related to the Right-Click button on the pen tray; the Right-Click button in Floating Tools works as expected.

### What Is a SMART Aware Application?

SMART Aware software integrates the functions of the SMART Board interactive whiteboard with several Windows® programs, including Microsoft PowerPoint, Word, Excel, Paint, NetMeeting and Visio®, as well as AutoCAD®, Corel Presentations and CorelDraw®, to name only the most popular. When you run any of these applications, whatever you write or draw on the interactive whiteboard automatically becomes a component of the active file, rather than an external annotation created over top of the file.


For a complete list of all Aware applications, see the SMART Board software Release Notes.

### The Solution

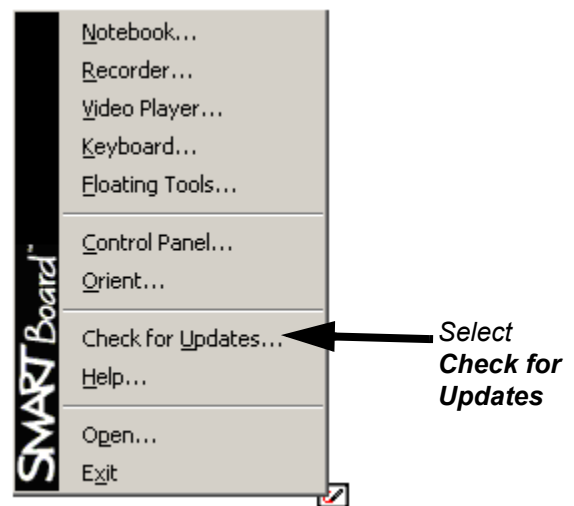
The problem described above has been fixed with version 8.1.4 of SMART Board software, and we recommend that users currently using version 8.1.3 upgrade to this version immediately.

You can update your SMART Board software while it's running (and with minimal disruption) using the automatic software update feature, as described below.

### To update version 8.1.3 to version 8.1.4

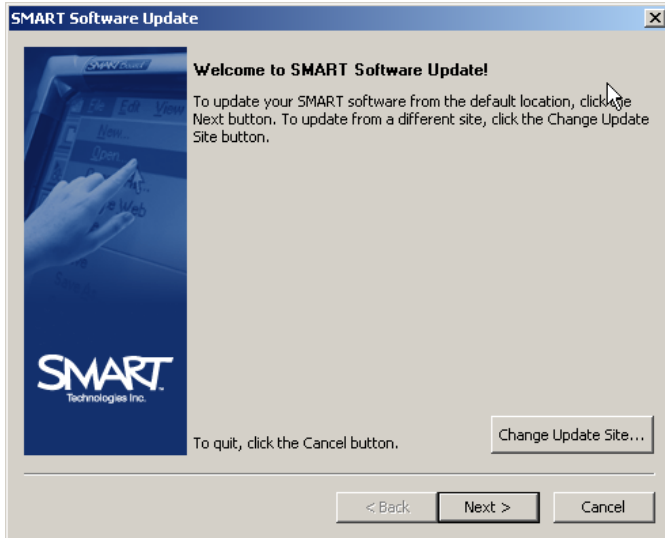
1. Press (or click) the SMART Board icon  in the system tray.

A menu of commands appears.



2. Select **Check for Updates**.

The *SMART Software Update* wizard appears.



3. Click the **Next** button and follow the remaining instructions to automatically download your software upgrade from the [www.smarttech.com](http://www.smarttech.com) website.

**NOTES:**

- The update process can take several minutes. We thank you for your patience!
- The wizard will check your software version, and, if an update is not required, you will be informed.

Users who currently operate version 8.1.2 of SMART Board software will not experience the problem described in this bulletin. However, we recommend that users who are using version 8.1.2 upgrade to 8.1.4 for enhanced functionality.