



TECHNICAL BULLETIN

1.866.518.6791 or +1.403.228.5940

Issue 2 – May 5, 2005

Incorrect Cable Shipped with Actalyst™ Interactive Overlay

The Problem

Some Actalyst interactive overlays shipped between April 4th and April 27th, 2005 included the wrong 21'6" (6.6 m) serial/USB converter cable. This cable is incompatible with the 8.1.2.8 Actalyst software CD that accompanied your order.

The Actalyst overlay will not recognize touch commands because of this incompatibility.

The Solution

To obtain your free replacement cable, contact SMART Technical Support at:

- Tel 1.866.518.6791 (toll-free in Canada/U.S.) or +1.403.228.5940 (Monday to Friday, 7 a.m. – 6 p.m. Mountain time)
- Fax +1.403.806.1256
- support@smarttech.com

We apologize for this occurrence and any inconvenience it may have caused.