

Writing Difficulties in SMART Ideas™ software 5.0



Applies to: SMART Ideas™ software version 5.0 for Windows® and Mac operating systems

Issue

When you connect a SMART Board interactive whiteboard while SMART Ideas software is running, your notes may not appear, or they may appear on the acetate layer instead of in SMART Ideas software.

Solution

Start SMART Ideas software only after you have connected your SMART Board interactive whiteboard. If you have already connected the interactive whiteboard, close SMART Ideas software and restart it.

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