

# Can't Install Bridgit™ Software 2.0.2 on Computers with Windows NT® 4.0 Operating Systems



**Applies to:** Bridgit™ software 2.0.2 on the Windows NT® 4.0 operating system with Service Pack 6a installed

## Issue

Installing Bridgit software 2.0.2 fails on a computer with the Windows NT 4.0 operating system with Service Pack 6a installed.

## Cause

Some required .dll files are missing.

## Solution

To download and install the files from the Microsoft website

1. Go to <http://www.microsoft.com/downloads/Search.aspx?displaylang=en>, and then search for **NT 4.0 Service Pack 6a**.
2. Navigate to, or search for, **Dsclient.exe**.
3. Click **Download Active Directory Client Extensions for NT Workstation 4.0**.
4. Follow the on screen instructions to download and install the **Dsclient.exe** file.

The **Dsclient.exe** file is a self-extracting compressed archive that includes the required .dll files.

**First Published:** April 19, 2005

**Last update:** November 14, 2007

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