

Knowledge Base

Text Position Changes When You Open a SMART Notebook File on a Different Computer

SMART Software

SMART Notebook software

Operating Systems

Windows® and Linux® operating systems, and Mac OS X operating system software

Issue

Your text's position changes when you open a SMART Notebook software file on a different computer.

Cause

When you create a SMART Notebook file using certain fonts on one computer, and then open the file on a computer that doesn't support those fonts or doesn't have those fonts installed, the text position appears to change. This problem also occurs when you create a SMART Notebook file on one computer, and then open the file on a computer using a different operating system.

Solution

Use fonts that all computers and operating systems support, such as Times New Roman or Arial.

Background

When a computer application or operating system doesn't recognize a font used in a file, it may substitute the font for one that it supports. If the substituted font's characters have a different size or spacing, the text position will change. Even when computers with different operating systems support the same font, they may render the font differently.

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